

Bringing Competencies To Life: A Case Study



Competencies
What is the definition of competency?

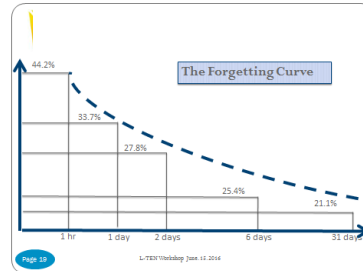
com-pe-ten-cy

An observable and measurable knowledge, skill, ability or other characteristic that contributes to successful job performance

Competencies are important because they:

- Contribute to individual success
- Can be learned
- Can be assessed

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Measurement and Sustainability

Cameo

Cameo is a web-based tool that delivers scenario-based learning reinforcement via email.

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Lessons Learned